

Terms and Conditions

In this section, words like 'holder', 'bearer', and 'purchaser' will refer to you - the person who will buy the tickets to DOUBLE EIGHT PRODUCTIONS EVENTS WORLDWIDE. On the other hand, 'our', 'us', 'we', 'issuer', 'provider' and similar terms will indicate the organisers DOUBLE EIGHT PRODUCTIONS.

By opting to purchase, allocate or possess tickets to ANY EVENT you automatically agree to our terms of use. If you have problems with any of the clauses listed below or do not agree with the risk allocations mentioned here, please do not purchase tickets.

Please note that DOUBLE EIGHT PRODUCTIONS reserves the right to make changes, revisions, and amendments, or add/remove sections from this set of terms and conditions - without any prior notifications to you. Such changes will be duly reflected on the website of the organiser DOUBLE8.ME. These changes will relate back to the date of purchase of ANY tickets.

- The price of any ticket is non-negotiable.
- The bearer must assume full responsibility of the EVENT ticket, once (s)he receives it. DOUBLE EIGHT PRODUCTIONS has no liabilities - financial, legal, or otherwise - in case the delivered tickets are stolen, lost, damaged, destroyed or rendered unusable in any other way.
- Kindly note that DOUBLE EIGHT PRODUCTIONS is the sole authorised source for purchasing tickets. If you obtain your ticket(s) from any other unauthorised source, you take on the risks of those tickets turning out to be counterfeit or reported to be stolen. The issuer has the right to dishonour such stolen/counterfeit tickets and declare them as void.
- The tickets delivered to you are not meant to be used for illegal reselling, copying, reproducing, or misrepresenting in any form. You cannot use the ticket(s) for any promotional/advertising purposes either (including sweepstakes and competitions) without our prior approval. Any proven record of such activities will result in immediate seizure and cancellation of your ticket(s).
- Please note that tickets cannot be redeemed against cash, credits, or any other benefits.
- If you are not able to access any section(s) of the event due to delays, federal regulations, organiser policies, weather-related problems, emergencies, venue shutdown/evacuation or any other reason, you will not be eligible for any refunds or future credits.
- If The event is cancelled in its entirety due to any unforeseen circumstances, DOUBLE EIGHT PRODUCTIONS has the sole and absolute right to:
 - i) reschedule the event, or
 - ii) issue a partial/full refund,

Please note that the decision of the issuer in such cases will be deemed final and binding.

1. DOUBLE EIGHT PRODUCTIONS does not offer refunds or exchanges as a result of a change in your personal circumstances or due to external factors such as, for example, adverse weather. DOUBLE EIGHT PRODUCTIONS will only provide a refund or exchange a ticket if an event is cancelled, rescheduled or significantly relocated by the Seller (and you cannot or do not wish to attend the rescheduled or relocated event), or to the extent otherwise required by law (including the Australian Consumer Law). If an event is cancelled, you do not need to apply for a refund as we will automatically attempt to process a refund back to the original payment method used to purchase the ticket.
 2. If an event is cancelled, rescheduled or significantly relocated by the Seller, all liability is limited to the amount for which the ticket was purchased (including any fees or charges unless otherwise notified at time of purchase). Proof of purchase may be required for any refund or exchange. Unless required by law (including the Australian Consumer Law), DOUBLE EIGHT PRODUCTIONS WILL NOT be liable for any other losses incurred by you as a result of the cancellation, rescheduling or relocation of an event, including any travel and accommodation expenses.
 3. DOUBLE EIGHT PRODUCTIONS will only replace lost, stolen, damaged or destroyed tickets if the authenticity of the ticket can be verified, including proof of purchase, and if you give reasonable notice before the event. DOUBLE EIGHT PRODUCTIONS may charge a reasonable fee for the replacement of tickets. DOUBLE EIGHT PRODUCTIONS may not replace tickets where seating is unallocated (general admission tickets).
 4. You should carefully consider the refund and cancellation policies of travel, accommodation and other goods or service providers when making arrangements for attendance at an event. You may also wish to consider taking out a relevant insurance policy to cover for any losses in the event of cancellation, rescheduling, or relocation.
- If The event is cancelled due to any factors or causes not in the control of the issuer, the latter will offer a partial or full refund, or postpone the event, or provide a comparable 'make good' option. These factors will be inclusive of, but not limited to, natural disasters, federal/state announcements, strikes, delays in production, and the like. Once again, the decision of DOUBLE EIGHT PRODUCTIONS will be considered final.
 - If The Event must be rescheduled to other dates, you will not be eligible for any refunds. In case the event is fully cancelled, the refund, if issued, will include ONLY the face value/printed value of the ticket(s). The bearer cannot, under any circumstances, claim refunds on shipping fees, processing fees, handling fees, and such other charges.
 - Losses, if any, occurring due to foreign exchange fluctuations at the time of refunds, must be borne by the purchaser. DOUBLE EIGHT PRODUCTIONS cannot be, in any way, held liable for that.
 - All ticket sales are deemed as FINAL TRANSACTIONS. There will be no ticket returns/exchanges/cancellations.

- By purchasing The Event tickets and presenting the same at the venue, you give your consent to DOUBLE EIGHT PRODUCTIONS to collect certain information about yourself (name, picture, date of birth, gender, address, etc.) for verification and storage.
- You hereby agree to forego all types of surcharge claims - full or in part - and all claims & entitlements related to it.
- DOUBLE EIGHT PRODUCTIONS do not take any responsibility to personal/financial damages caused to you at the venue, or for any items lost/stolen/misplaced at the venue. Financial reimbursement claims on these counts will not be entertained.
- The event and DOUBLE EIGHT PRODUCTIONS follow a common 'zero-tolerance policy' towards unauthorised drug usage or carrying at the venue, AND towards any type of behaviour/actions that can be interpreted as lewd or obscene. If you are found in possession of prohibited items at any event organized by DOUBLE EIGHT PRODUCTIONS and/or if you indulge in any objectionable action, your participation in the event will be terminated immediately. Your event ticket(s) will become void from that point on.
- Please note that you purchase tickets on your own free will. As such, you do not have the right to initiate a chargeback claim or dispute on the provider of the credit card/debit card that had been used for the transaction. Further refund/return/cancellation requests will not be entertained either.
- In all cases of disputes between the ticket-bearer and the ticket-issuer, the decision of the latter will be deemed final. In case a dispute cannot be resolved, the help of an independent third-party arbiter will be sought.

We really hope you will have a great time at our events.

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